

Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Mailing Online Service

Docket No. MC98-1

RESPONSE OF THE UNITED STATES POSTAL SERVICE
WITNESS WILCOX TO INTERROGATORIES OF
DOUGLAS F. CARLSON
(DFC/USPS-T7-1-2)

The United States Postal Service hereby provides the response of witness Wilcox to the following interrogatories of Douglas F. Carlson: DFC/USPS-T7-1-2, filed on August 5, 1998.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

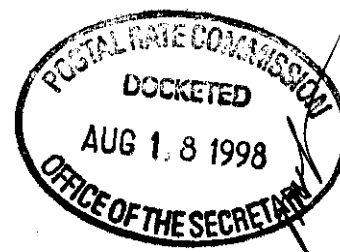
By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking



Scott L Reiter

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Washington, D.C. 20260-1137
August 18, 1998



RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS WILCOX TO
INTERROGATORIES OF DOUGLAS F. CARLSON

DFC/USPS-T7-1. Please refer to your testimony at page 2, line 14-16

- a. Did you receive a comparable number or percentage of returned newsletters when you mailed your newsletter without using Mailing online service?
- b. Please explain why Mailing Online did not correct some or all of these addresses before it mailed your newsletter. (If necessary, please consult with a postal employee to develop an answer to this question)
- c. Compared to mailing the newsletters manually without using Mailing Online, please explain how Mailing Online helped you purge the list of bad addresses.

RESPONSE:

- a. Yes.
- b. My understanding is that this service is not provided as part of the operations test.
- c. The Mailing Online operations test uses First-Class Mail so mail pieces sent to bad addresses are returned to me.

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DFC/USPS-T7-2.

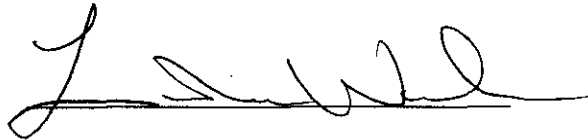
- a. Please refer to your testimony at page 3, line 12. Please explain some of the "kinks" that must be "worked out."
- b. Do you know for a fact that the Postal Service has agreed to fix every problem that you would describe as a "kink"?

RESPONSE:

- a. I had two things in mind. One was that I do not receive any notice of an expired change of address. The other was that sometimes blank address labels are generated and those pieces are returned to me.
- b. No.

DECLARATION

I, Linda Wilcox, declare under penalty of perjury that the foregoing answers are true and correct, to the best of my knowledge, information, and belief.

A handwritten signature in cursive script, appearing to read "Linda Wilcox", written over a horizontal line.

Dated: 8-17-98

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

A handwritten signature in black ink, appearing to read "Scott L. Reiter", written over a horizontal line.

Scott L Reiter

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